

Vernon College
Assessment Activity/Report Communication Form
2018-2019

Title: Chap Express Report (Annual)

Date of completion: July 2019

Highlights of data:

An exit survey (assessing the program) was administered to students at the completion of Chap Express. A second survey (assessing utilization) was sent via email at the end of the semester to determine if students had used the resources and tools.

Target population included first semester students enrolled in developmental courses, student athletes, referrals from staff or faculty, or students who expressed anxiety about beginning college.

297 students attended Chap Express in Fall 2018 and Spring 2019 with 270 exit surveys collected and 58 end of semester surveys collected.

- Presented tailored Chap Express at Skills Training Center for the first time including Police Academy (87 participated).
- Added a GPA and grade calculation component to the program. Made a few changes on how to present GPA calculation for Spring 19 based on feedback from Fall 18.
- Piloted breakout sessions allowing students to choose specific areas of interest.
- 98% of students who completed the Exit Survey were immediately satisfied with their Chap Express experience.
- 95% of students who completed the End of Semester Survey stated they would recommend Chap Express to another student who is new to Vernon College.
- One student stated at the end of Chap Express, "Everything was super helpful! I feel like my life is a little more put together now." And another student stated at the end of the semester, "It made me feel a little less scared to be a part of the college."

Satisfaction: I am satisfied with my Chap Express experience **Exit Survey** (232 answered)

- 66% Strongly Agree (152)
- 33% Agree (76)
- 0% Disagree (1)
- 1% Strongly Disagree (3)

Satisfaction: I am satisfied with my Chap Express experience **End of Semester Survey** (all 58 answered)

- 71% Strongly Agree (41)
- 24% Agree (14)
- 2% Disagree (1)
- 3% Strongly Disagree (2)

Use of data:

- * To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.

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An annual review of the Chap Express content, presentation, and target population is conducted. The qualitative information received from students is used to identify the most relevant information as well as important information that may be missing.

- Consider athlete's separate from Vernon students based on different college expectations and experiences.
- Consider splitting first semester and returning students at Skills Training Center.
- Evaluate continuation of breakout sessions and possibility of adding additional topics.
- Possible opportunity to have students get parking passes and student ids.
- Continued evaluation of topics and how much time is spent.
- Add the weekly planner to Time Management presentation.
- Begin online Chap express alternative option for students.

How associated to Student Success?

The program is designed to provide the opportunity for students requiring additional assistance to learn more about Vernon College programs and services. Chap Express is designed to guide students and equip them with the tools necessary to maximize their potential for success.

Where the report can be found: Office of Student Success Pathway Director

Submitted by: Criquett Scott **Date:** 11/5/19
(Responsible Party)

Received by Office of Institutional Effectiveness:

November 5, 2019
(Date)

Posted to VC Website*:

November 6, 2019
(Date)

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